

4. FAQ Blackboard:

Q What is Blackboard?

A The Blackboard Learning System is a virtual learning environment (VLE) and course management system used by IT Carlow. It is Web-based software and has a main purpose of adding online elements to courses which are delivered face-to-face (Classroom Learning) such as class notes, online exams, discussion groups etc. and to develop complete online courses with few or no face-to-face meetings (Distance Learning).

Q How w do I logon to Blackboard?

A To logon to Blackboard simply go to the following URL: <https://blackboard.itcarlow.ie/webapps/login/> and enter your student credentials. i.e. Username = Your Student Number Password = Your 6 digit pin

Q Can I access Blackboard from home?

A Yes you can access Blackboard (using the same URL as above) at any time and from any place so long as you have Internet access.

Q Can I access my blackboard from my smart phone or tablet device?

A You can download the Blackboard Mobile App to your smart phone or tablet device and then sync it with your Blackboard student account. (*See Guide: 9. How to download the Blackboard Mobile App*)

Q What if I am not enrolled on the right module on Blackboard?

A You need to contact your lecturer for each one of your modules/courses which are not visible, so they can enrol you on the correct module.

Q What if I am enrolled on the right module on Blackboard but I can't see my lecturer's notes?

A You need to contact the lecture for each one of your modules which you are unable to see notes to check if:

- Has the lecturer uploaded any content to the module?
- Are you are enrolled on the correct module code?
- If not your lecturer can then enrol you on the correct module

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